



**General Conditions of Business  
INET-CASH with Customer  
(As of May 01, 2024)**

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## **1. Contract partners, contractual object**

1.1 The contract partners are the final customer (hereinafter: USER) and Inet-Cash GmbH with registered office in Hamm/Westphalia, Germany, and recorded at the local court in Hamm under HR B 5277 (hereinafter: INET-CASH).

1.2 INET-CASH is a provider of payment and communication systems in the digital data network, through which Internet offerings can be settled with USERS by means of various payment possibilities.

1.3 USERS are all users of non-free Internet content who would like to handle the payment process through the service of INET-CASH. The USER gains access to non-free online offerings with the help of the payment systems or through the payment pages of INET-CASH.

1.4 The subject of the contract between USER and INET-CASH is the handling of a payment transaction in the Internet, which, after successful payment, authorizes the USER to call up non-free Internet content.

## **2. Performance Relationship**

2.1 The respective provider of the online offerings (hereinafter: WEBMASTER) assigns to INET-CASH his or her claims against the USER for the use of these offerings. INET-CASH is thus entitled to settle in its own name and for its own account the claims due from the USER and to collect the claims in accordance with the contract.

2.2 Regarding the use of the specific Internet offerings, a contractual relationship arises only between the Web site provider and the USER. INET-CASH makes available to the USER the billing and collection platform needed to use these Internet offerings as well as the software for the individual payment methods, if applicable, on behalf of the Web site provider.

2.3 INET-CASH is not responsible for the proper use of the contents (of the Web site used) selected by the USER. The responsibility for all contents and information (data, texts, software, music, sounds, pictures, videos) that the USER obtains within the framework of using the respective Internet offering is borne solely by the respective provider of the Internet offering. Complaints are therefore to be directed exclusively to the Web site provider.

## **3. Conduct of the payment process**

3.1 INET-CASH currently makes available to the USER the following methods for handling payment transactions for the use of non-free online offers:

- Credit card
- SEPA Direct Debit
- Direct pay
- Sofort
- Online Banking

3.2 The parties agree that not all payment methods may be available for a non-free Internet offer. From the payment methods offered, the USER selects the method that he or she

wishes to use for settlement of the Internet offer charged through INET-CASH. Payment is made through an encrypted connection (SSL encryption).

3.3 The parties agree further that the payment obligation also includes the payments arising as a result of third parties using the connection (PC/telephone), provided that an obligation to represent exists.

3.4 The USER can cancel the payment process at any time before the payment form is finally sent. Until then, the USER can correct input errors.

3.5 The payments made within the framework of this Internet appearance are legally binding. The contract between the USER and INET-CASH is created when the payment form is sent in accordance with §§ 145 ff. of the German Civil Code (BGB).

3.6 After successful payment, the USER is switched on for the offer desired. The USER can now use the offer for the targeted time period.

3.7 If software must be installed for the payment, INET-CASH provides to the USER a simple cost-free right of use, which is limited to the duration of the respective use, not transferable, not exclusive and cannot be sublicensed. This right of use entitles the USER to install the software on a single computer, and to use it there for the contractually intended purpose. The USER promises to keep the software secured so that unauthorized access and, in particular, unauthorized copying are prevented.

3.8 Registration with false documents, false payment data, under a false name, or under invalid or false e-mail addresses will result in immediate termination of the agreement by INET-CASH. In such case, INET-CASH is entitled to demand from the USER compensation for the costs arising up to cancellation. If the event is a criminal law matter, INET-CASH will press charges.

3.9 Settlement is made in accordance with the displayed amount and the payment interval chosen by the USER. Collection is made as shown in the payment form through one-time or periodic bookings. The USER thereby authorizes INET-CASH to charge his or her bank account, credit card or telephone bill for the agreed amounts until the service is duly cancelled.

3.10 The USER can provide a SEPA mandate to INET-CASH. The deadline for the preliminary announcement (pre-notification) is shortened to 1 day. The USER is responsible to provide the coverage of his bank account. Costs incurred due to non-payment or reversal of the debit will be charged to the USER as long as the non-payment or the reversal was not caused by INET-CASH.

3.11 Cancellation can be made at any time without specification of reasons. Notification must be received at INET-CASH before expiration of the applicable posting period. This occurs through E-Mail or by activation of the cancellation links provided. Cancellation is considered to have occurred and been accepted by INET-CASH only if the USER subsequently receives a confirmation e-mail from INET-CASH.

#### **4. Defects in the internet offer, payments not collected**

4.1 If the desired offer has defects (e.g. all or part of the offer is not reachable) or the required access data cannot be provided due to a technical defect, the USER's rights are initially limited to repairs. The USER shall inform INET-CASH about these defects without delay (E-Mail).

4.2 If INET-CASH is unable to collect the payment for reasons within the USER's responsibility, or if the USER wrongfully cancels the payment, the USER has defaulted on payment, without the need for a separate demand for payment. In these cases, cancellation fees (currently € 8.00 for direct debit and SEPA Direct Debit, € 47.60 for credit card) are charged and access to the Internet offer is blocked.

#### **5. Right of withdrawal for consumers**

##### **5.1 Instructions on withdrawal**

###### Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day of the conclusion of the contract.

To exercise the right of withdrawal, you must inform us (Inet-Cash GmbH, Herbert-Rust-Weg 27, 59071 Hamm, Germany, Tel: +49 (2381) 338-9860, E-Mail: support@inet-cash.com) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

###### Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

###### Expiry of the right of withdrawal

Your right to withdraw from this contract will expire as soon as we have started the execution of the contract, provided that you have expressly consented to us starting the execution of the contract before the end of the withdrawal period and you have confirmed your knowledge that by consenting you will lose your right of withdrawal when the execution of the contract starts.

## 5.2 Model withdrawal form

Complete and return this form only if you wish to withdraw from the contract.

- To Inet-Cash GmbH, Herbert-Rust-Weg 27, 59071 Hamm, Germany, E-Mail: support@inet-cash.com:
- I/We (\*) hereby give notice that I/we (\*) withdraw from my/our (\*) contract of sale of the
- following goods (\*)/for the provision of the following service (\*),
- Ordered on (\*)/received on (\*),
- Name of consumer(s)
- Anschrift des/der Verbraucher(s)
- Signature of consumer(s) (only if this form is notified on paper),
- Date

(\*) Delete as appropriate..

## 6. General

These General Terms and Conditions of Business can be printed out at any time using the "Print" button.

## 7. Data Security

The separate privacy policy of Inet-Cash applies.

## 8. Participation requirements for USER

8.1 The online offers also include what is called "adult content". Calling up of these services is only permitted to USERS who are at least 18 years old and considered adults under the laws of the country to whose personal statute they are subject.

8.2 The USER assures that he or she is over 18 years old and an adult under the laws of his or her country, and has full legal capacity to qualifiedly and competently enter into this agreement in all points. The USER further promises to not intentionally permit minors access to the services and is himself or herself liable for keeping the access data he or she receives secret from non-adult family members, friends or acquaintances. On request, the USER will prove his or her adult status to INET-CASH by submitting a copy of his or her passport or identity card as well as a copy of the account or credit card used to log on.

8.3 The access data received must absolutely be protected from the attention of third parties, particularly of minors. The USER bears responsibility for every use of offers that takes place using his or her access data. The acquired service must not be shared with or transferred to other persons. The USER must inform INET-CASH without delay of changes in the date of validity of the credit card, bank account information, billing or home address as well as apparent breaches of security (e.g. loss, theft, or unauthorized use of access data). The USER is responsible for every unauthorized use of the service until INET-CASH has been notified by e-mail or telephone of the breach of security

## **9. Liability of INET-CASH**

9.1 INET-CASH accepts no responsibility for the transferred contents, data and files of the individual online offers.

9.2 INET-CASH is not liable for damages to the USER, including damages from data loss, resulting from downloading of contents or software from the Internet or due to other transactions in connection with the payment systems or software of INET-CASH.

9.3 INET-CASH rejects and excludes liability for damages caused by simple negligence not pertaining to breach of any material contractual duties, harm to life, body or health, or guarantees, or claims under the Product Liability Act. The same applies to violation of duties of the assistants of INET-CASH.

9.4 In the case of simple negligence in violating a material principal contractual duty, the liability of INET-CASH is limited to the amount of typically foreseeable damages, but not more than the desired cost contribution. Claims for compensation of economic loss are excluded from the outset.

## **10. Changes**

INET-CASH reserves the right to change these General Terms and Conditions of Business in the future. The changed General Terms and Conditions of Business take hold between the parties when the USER, during a new login, clicks on the field asking at login whether he or she agrees with the General Terms and Conditions of Business.

## **11. Settlement of disputes**

For consumers (in the European Economic Area): We recommend that the USER first inform INET-CASH about complaints by contacting our support. If this does not resolve the complaint, the USER can upload it via the European Commission's OS platform. The online dispute resolution platform can be found here: <http://ec.europa.eu/odr>.

The German translation of the Online Dispute Resolution Platform is based on the English original. The translated version of the English terms and conditions is a courtesy translation and is for information and internal use only. In the event of any dispute, inconsistency or discrepancy between the English version and the version in another language, the English version shall prevail and be binding within the scope of the statutory provisions. The English version can be found on our platform (if you select English as your language) or will be sent to you in writing on request.

## **12. Separability clause**

12.1 If a stipulation of this contract is or becomes wholly or partially ineffective or infeasible, the parties promise to replace the ineffective or infeasible stipulation with other effective or feasible stipulations that, in their economic effect, come so close to the ineffective or infeasible stipulation that it can reasonably be assumed that the parties would also have signed the contract with this stipulation.

12.2 The ineffectiveness of individual stipulations does not affect the remaining stipulations or the effectiveness of the entire contract.

### **13. Applicable law, jurisdiction**

13.1 This agreement and all obligations resulting from it are subject to the substantive and procedural law of the Federal Republic of Germany.

13.2 Exclusive jurisdiction for all actions arising from or in connection with this contract is – if legally permissible – with the court in Hamm/Westphalia.

13.3 The English translation of this contract shall not be binding and only serves the purpose of better understanding. In case of discrepancies between the German text and the English translation the German version shall apply exclusively.